

Labour Tariffs

Introduction

Prices shown are inclusive of VAT.

Our tariffs are applicable to the following aspects of service:

- Investigation
- Diagnosis
- Repair work
- Installation work

We do not have a call out charge.

Please refer to our terms and conditions and privacy policy for further information concerning our services.

Estimates

When providing an estimate for work, we can only estimate the labour time element because it is dependent on accessibility, condition of the system, availability of parts and so on. We try to be as accurate as possible but actual time might be more than the estimate - *or it might be less!* However, all work is time-logged with start and end times confirmed by the customer so the final invoice will always reflect the actual time taken to complete the work, in line with the tariff provided.

Appointments

On making a first appointment, we reserve the right to request a deposit to secure an appointment time. If a deposit is taken, it will be shown on the invoice and will be deducted from the final amount due.

If you wish to cancel an appointment, the deposit will be refunded, providing that you cancel before 1pm the previous working day. For example, an appointment on a Monday would need to be cancelled by 1pm on the Friday.

New customers will be sent a reminder text (where appropriate) 24 hours before the appointment time. This will confirm the engineer's name and include information about our tariffs and terms and conditions.

General water plumbing

Starting from £48.00 for the first half-hour or part half-hour then £36.00 per half-hour or part half-hour thereafter.

Unvented/pressurised systems plumbing

Starting from £54.00 for the first half-hour or part half-hour then £42.00 per half-hour or part half-hour thereafter.

Gas/boiler plumbing

Starting from £60.00 for the first half-hour or part half-hour then £48.00 per half-hour or part half-hour thereafter.

Boiler service

Starting from £96.00, This includes a full boiler service in accordance with the manufacturer's instructions.

This is not a Landlord Gas Safety record.

Back boiler service

Starting from £144.00, This includes a full boiler service in accordance with the manufacturer's instructions.

Gas fire service

Starting from £72.00, This includes a full service including checking the flue/chimney for drawing the fumes away.

Landlord Gas Safety Record

Starting from £72.00 for the first two appliances in the same property then £24.00 for each additional appliance.

This does not include a service.

Landlord Gas Safety Record *with* boiler service

Save £33.00 by having a boiler service carried out at the same time as a Landlord Gas Safety Record.